

Sustainability Policy



BTS GROUP HOLDINGS PUBLIC COMPANY LIMITED

14 JUNE 2021

Sustainability Policy

Our Beliefs

We, BTS Group Holdings PCL and its subsidiaries (BTS Group or the Group), operate with full commitment to ensure environmental, social and economic responsibility to achieve Sustainable Development objectives. Sustainable Development is a globally acknowledged approach implemented to sustain economic growth with care to our planet or with minimum exploitation while improving the quality of life for its current and future generations. We incorporate sustainability principles and practices into our day-to-day operations by carefully developing products and services specifically designed to benefit people, communities, and society at large. We consider our actions in making business decisions that show our commitment to Sustainable Development, in order to contribute to positive environmental, social and governance (ESG) impact and value to all of our stakeholders.

We believe that our nature of business can serve as a means to mitigate potential ESG risks as well as to create new opportunities. Therefore, ESG responsibility guides that we perform risk & opportunity analysis regularly to balance business growth and impact mitigation. We also aim to invest more in projects, programmes, and initiatives which we believe will contribute to socio-economic improvements in the long-term. This will enable us to achieve our vision of serving our community with unique and sustainable solutions that greatly contributes to an improved life.

BTS Group Sustainability Policy will be used along with international standards to develop and amend relevant ESG policies and statements of the Group in the future. These include: Corporate Governance Policy and Code of Business Conduct, Enterprise Risk Management Policy, Anti-Corruption Measures, Supplier Code of Conduct, Privacy Policy, Environmental Management Policy, Climate Strategy, Human Resources Statement, Human Rights Policy, CSR strategic direction, Health and Safety Policy, and Stakeholder Engagement Policy. In addition, we conduct materiality assessment annually to understand the most relevant and critical ESG topics to our business.

Our Commitments

We understand the importance of making commitments in order to showcase our intentions, beliefs, and to achieve our vision. We make sure that the following commitments are closely followed, monitored and reviewed.

We will mitigate our environmental impact by:

- Continuing to promote low carbon business activities as we grow our business portfolio.
- Continuing to monitor our operations' impact on the environment, and ensuring the mitigation of adverse effects.
- Being committed to limit the global temperature rise of 1.5 degrees by 2050 through emission reductions in accordance with the Paris agreement.

We will maintain social acceptance by:

- Prioritising health and safety for all stakeholders involved in our operations.
- Delivering the most benefit to our surrounding communities to ensure the development and growth of the communities that we operate in.
- Supporting and facilitating our employees' wellbeing to create the best workplace.

We will contribute to economic growth and strong governance by:

- Conducting rigorous risk assessments on a regular basis.
- Striving to improve our internal processes in order to create positive impact on our value chain.
- Ensuring that we deliver excellent service to guarantee customer satisfaction.
- Operating in a just and transparent manner in order to ensure trust from our stakeholders, and that we will be able to continue to operate for society.

Disclosure

To assure that we continue to demonstrate continual improvement in the Economic, Environmental and Social Responsibility pillars of Sustainable Development, we remain committed to truthfully and publically disclose our ESG performance to our respected stakeholders. We also make sure that any information disclosed are in compliance with national and international regulations and standards. Our ESG data is validated and verified annually through a third-party verification process. In this way, we ensure that any potential future investors are aware of relevant and critical information before becoming our long-term investment partners.