



BTS GROUP HOLDINGS PCL
SUSTAINABILITY AT BTS GROUP FY 2025/26

The World's
Most Sustainable
Rail Transportation
Company



BTS Group Business Overview

MOVE

COMPLETE DOOR-TO-DOOR SERVICES

Rail Business



Carry around
830,000
Trips daily



Secured distance
138 km

Non-Rail Business



MIX

NO. 1 O2O MARKETING SOLUTIONS PROVIDER

Key Performances



>45mn
Unique audience
reach



21mn
No. of Rabbit
cards



9.2mn
No. of Rabbit
Rewards users

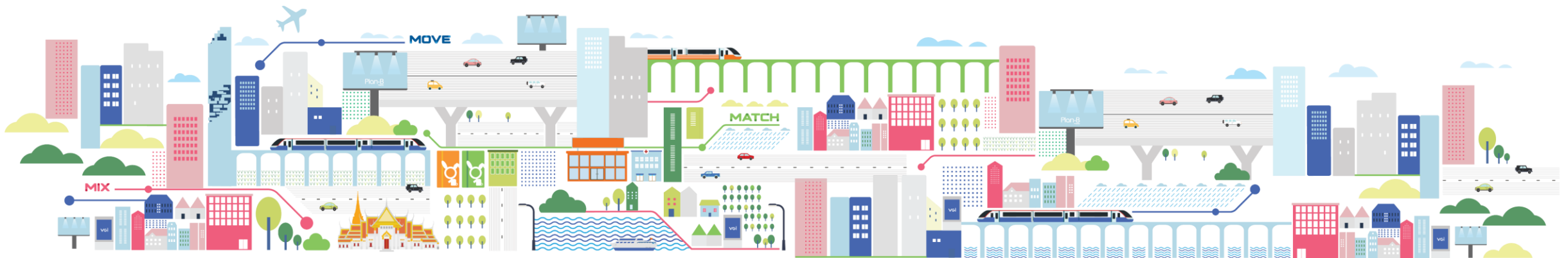
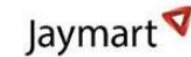


29
Turtle shops
*As of March 2026

MATCH

SHARING ECONOMY TO AMPLIFY VALUE

Partnerships



Our Evolution Towards Sustainability

First 15 Years

Building our business to serve the community

Last 5 Years

Expanding our Sustainable Impact Through Actions

Next 10 Years

Amplify Towards a Sustainable Economy



Corporate Governance Committee

Corporate Social Responsibility

Reporting and compliance

Sustainability Development Committee

Sustainability integration to 3M business

Long-term climate strategy

Amplifying stakeholder value creation

Diversifying sustainable impact

New market opportunities



Sustainability Strategy



Environmental Sustainability

Advancing long-term climate strategy to decarbonise the economy



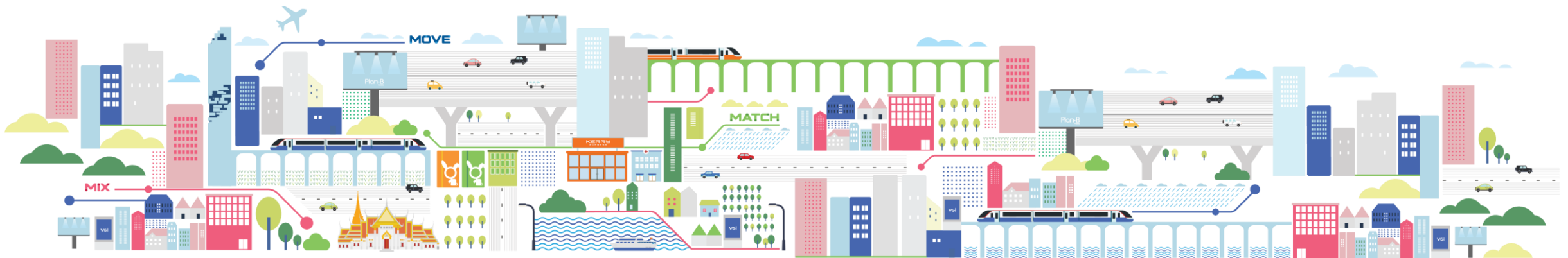
Social Sustainability

Supporting communities and empowering employees to spark shared value creation

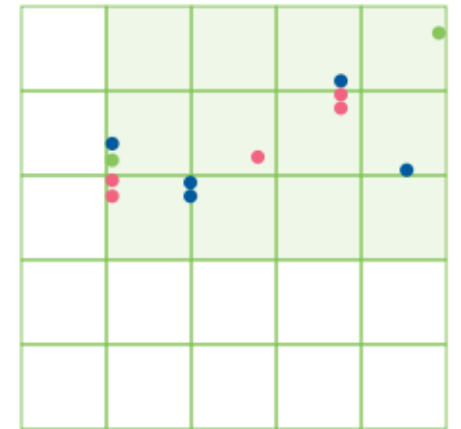
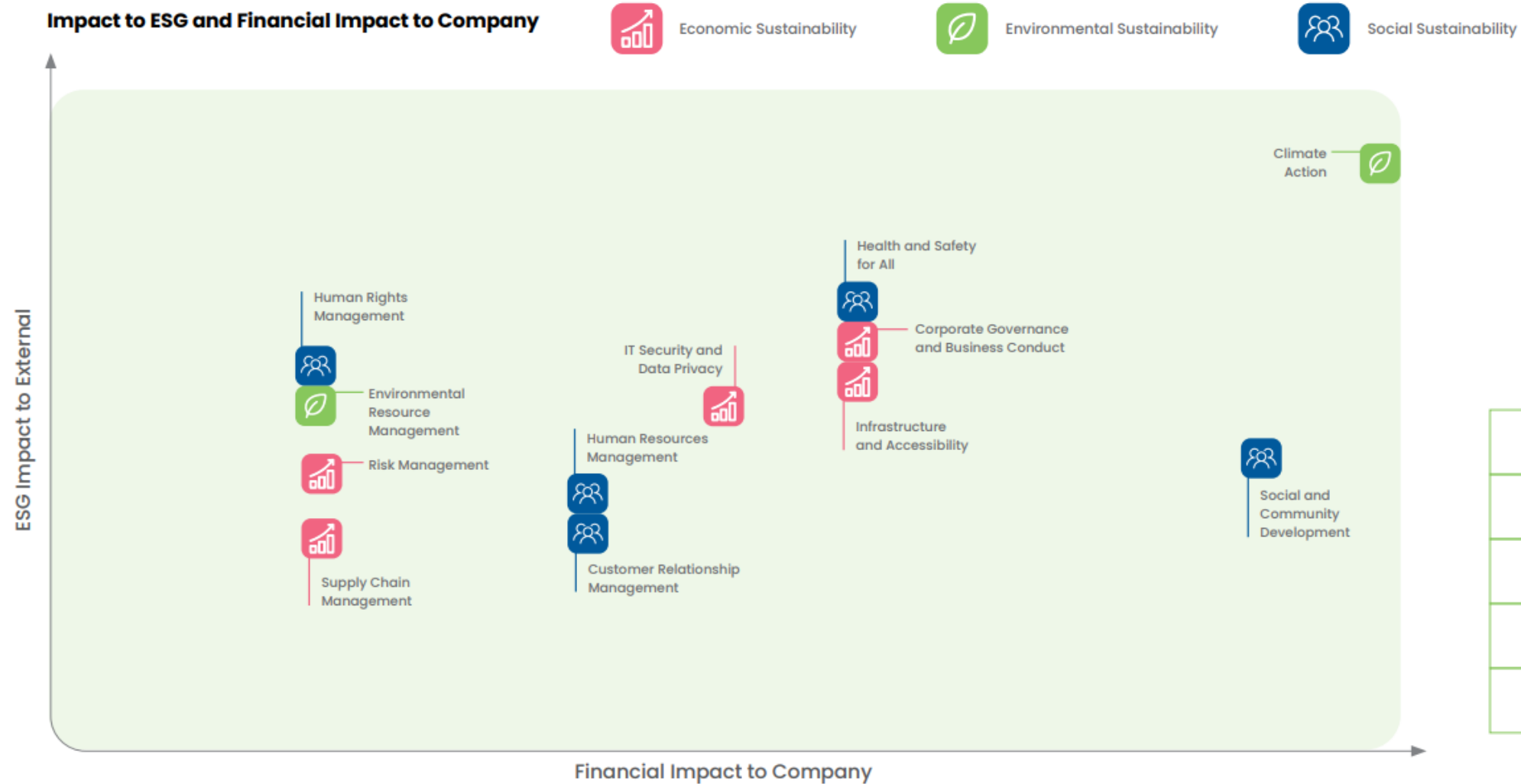


Economic Sustainability

Accelerating socio-economic growth through sustainable finance practices and good governance



Material Topics and its Impact



Sustainability Governance



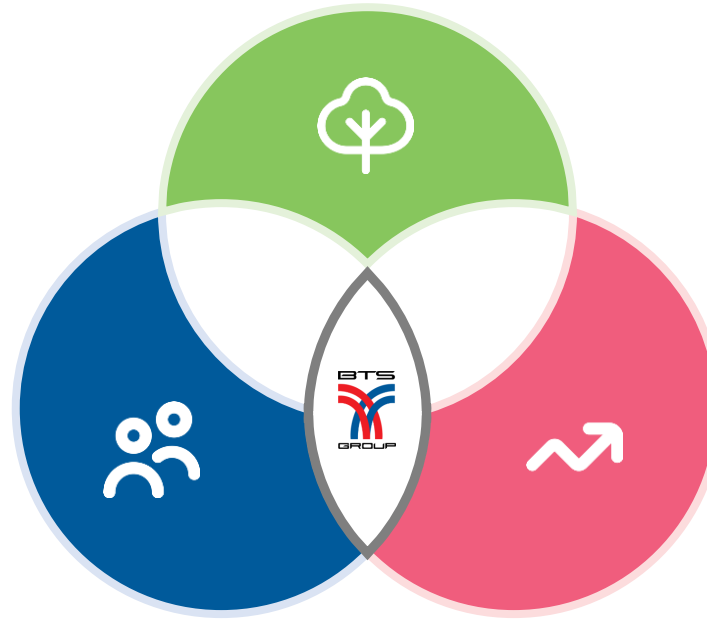
Sustainability-Related Policies

ENVIRONMENTAL

- Environmental Management Policy 
- Biodiversity Commitment 
- Climate Strategy 

SOCIAL

- Occupational Health and Safety Policy 
- Diversity & Inclusion Commitment 
- CSR Policy for Social Development 
- Human Rights Policy 

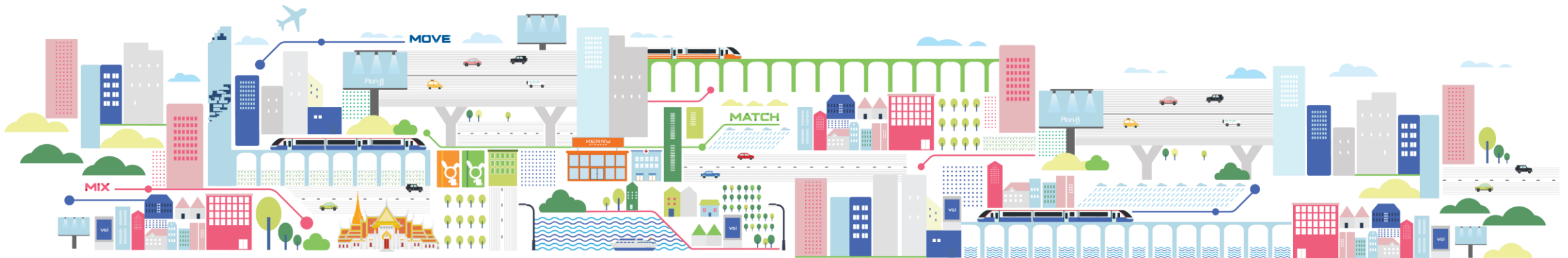


ECONOMIC

-  Enterprise Risk Management Policy
-  Supply Chain Management Policy
-  Customer Privacy Policy (PDPA)
-  Code of Business Conduct
-  Anti-Corruption Measures
-  Tax Policy

MULTI-DIMENSIONAL

-  Stakeholder Engagement Policy
-  Sustainability Policy



Net Zero Roadmap

As part of its dedication to the Paris Agreement, BTS Group has announced its plan to become Net Zero by 2050, with targets formulated in accordance with the Science Based Targets initiative framework. The BTS Group Net Zero Action Plan was approved by its Board of Directors in March of 2024.



Sustainable
Collaboration

Provider of **Low-Carbon**
Products and Services



Sustainable
Removal

Continuously Improve Operation
Energy Efficiency



Sustainable
Energy

Increase **Renewable Energy**
Consumption Proportion



Sustainable
Operation

FY 2025/26 Positive Impact

Environmental Sustainability

Avoided **> 2.3mn tCO₂e**
through Modal Shift Since 1999



Energy Efficiency
71mn electricity cost savings



Renewable Energy Consumption
12% RE usage through RECs



Net Zero Target Set
Near-term and Net Zero target aligned with SBTi



Climate Action Awareness
and knowledge sharing campaigns

Social Sustainability

Enabled **> 4bn sustainable trips**
For socio-economic development



Health and Safety Measures
for Employees and Passengers



Skill Development
for Internal Talent



Employee Health
and Well-being



Diversity & Inclusion
within the workplace

Economic Sustainability

Raised **THB 62.8bn**
Via sustainable finance initiatives



Green bond issuances **THB 31.8bn**
Total Raised

► Green project infrastructure funding criteria



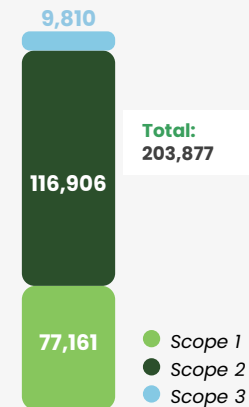
Sustainability-linked bond issuances **THB 31.0bn**
Total Raised

► Performance linked to KPIs related to:
(1) Renewable energy
(2) Energy efficiency

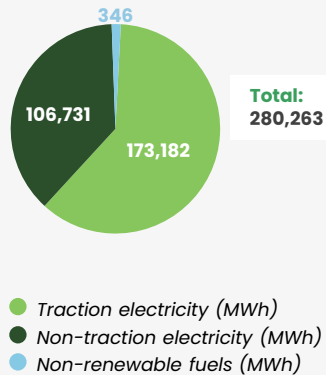
FY 2025/26 Key Performance

Environmental Sustainability

Total GHG Emissions (Tonnes CO₂e)



Total Energy Consumption (MWh)



Social Sustainability



0 Serious passenger injuries



86% MOVE Customer satisfaction rate



99.95% Passenger Journey On-time



49% Female employees in all management positions

Economic Sustainability



0 Cases of cybersecurity breaches



100% Significant Tier 1 suppliers assessed on ESG Risk Criteria



0 Complaints from external parties or regulatory bodies



94.66 Score of employee knowledge on Corporate Governance and Conduct Policy

Collaboration for Sustainability

PRIVATE-PUBLIC PARTNERSHIPS



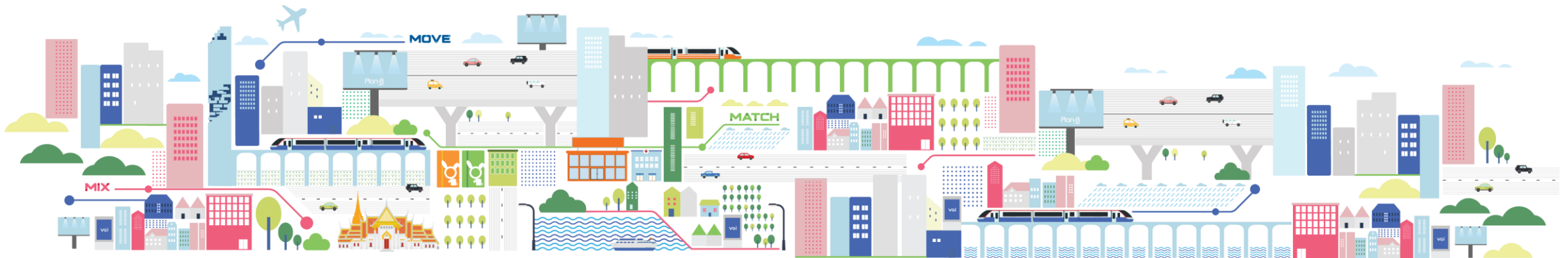
INTER-GOVERNMENTAL PARTNERSHIPS



COLLABORATION WITH FOUNDATIONS



GREEN NETWORKS FOR SUSTAINABILITY



Collaboration for Sustainability

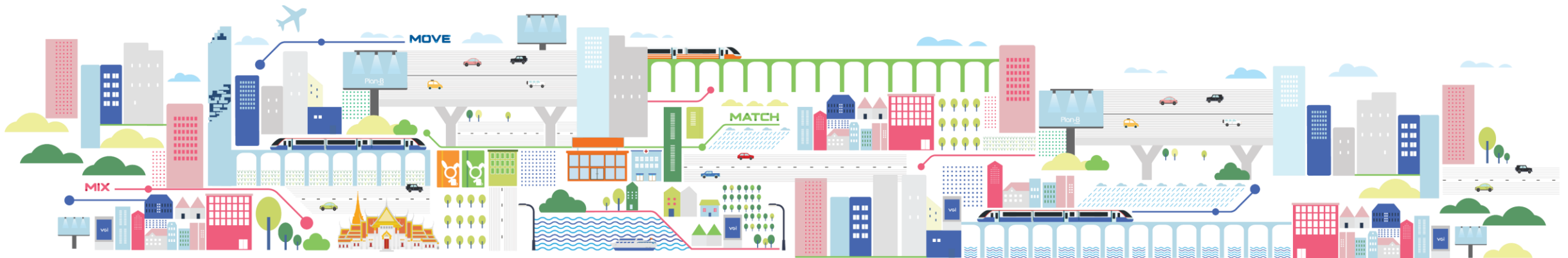
World Bicycle Day 2025 : Active Transit Bangkok

BTS Group Promotes Bicycle Integration with Mass Transit to Advance Bangkok's Low-Carbon Future and Support Net Zero Goals



Green List Plus project (Fight Against PM2.5)

BTS Group Partners with Bangkok Metropolitan Administration to Drive the Green List Plus Initiative Against PM2.5. Confident Cross-Sector Collaboration Will Reduce PM2.5 in Bangkok



Awards and Recognitions



Member of
**Dow Jones
Sustainability Indices**
Powered by the S&P Global CSA



SCIENCE
BASED
TARGETS

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION



THE WORLD'S MOST SUSTAINABLE RAIL TRANSPORTATION COMPANY

Ranked "Top 10%" in the Transportation and Transportation Infrastructure (TRA) industry and was ranked the world's most sustainable rail transport company for 5 consecutive years by S&P Global from 2021-2025

BTS GROUP DECARBONISING TOWARDS NET ZERO BY 2050

As part of its dedication to the UN Paris Agreement, BTS Group has announced its plan to become Net Zero by 2050, with targets formulated in accordance with the Science Based Targets initiative framework

MEMBER OF THE SET ESG RATINGS WITH "AA" RATING

A 7-year inclusion within the SET ESG Ratings with a "AA" score for its exemplary ESG performance

MSCI INDICES "AAA" SCORE

A 9-year constituent of the MSCI INDICES with a "AAA" rating



FTSE4Good

FTSE4GOOD INDEX SERIES



CDP CLIMATE CHANGE ASSESSMENT "B" SCORE



"5-STAR" OR "EXCELLENT" CORPORATE GOVERNANCE



SUSTAINABILITY DISCLOSURE AWARD 2025



TOP50
COMPANIES IN
THAILAND 2026

WorkVenture

TOP 50 COMPANIES IN THAILAND 2026



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SD Report
FY 2025/26 (EN)



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