BTS GROUP HOLDINGS PCL SUSTAINABILITY AT BTS GROUP FY 2024/25

The World's Most Sustainable Transportation Company



PM 28

BTS



BTS Group Business Overview

MOVE

COMPLETE DOOR-TO-DOOR SERVICES

Rail Business







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Non-Rail Business



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NO. 1 O2O MARKETING SOLUTIONS PROVIDER

Key Performances

>40mn Unique audience reach

7	19.6mn
	No. of Rabbit
	cards

8.7mn ۲ No. of Rabbit **Rewards users**



Digital screens in office buildings

27
Turtle shops

MATCH

SHARING ECONOMY TO AMPLIFY VALUE

Partnerships

rabbit ROCTEC



Jaymart **√ SPI**







Our Evolution Towards Sustainability

First 15 Years Building our business to serve the community Last 5 Years Expanding our Sustainable Impact Through Actions

BEXPAND

Next 10 Years Amplify Towards a Sustainable Economy

1-C

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PBUILD ••••

Corporate Governance Committee Corporate Social Responsibility Reporting and compliance Sustainability Development Committee Sustainability integration to 3M business Long-term climate strategy

Amplifying stakeholder value creation Diversifying sustainable impact New market opportunities

CONQUER





Sustainability Strategy

Environmental Sustainability

Advancing long-term climate strategy to decarbonise the economy



Supporting communities and empowering employees to spark shared value creation



Accelerating socio-economic growth through sustainable finance practices and good governance



Sustainability Department | Page 4 of 12



Material Topics and its Impact

Environmental Performance



Economic Performance







Financial Impact to Company



Financial Impact to Company



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Sustainability Governance

APPROACH



Sustainability-Related Policies

ENVIRONMENTAL

Environmental Management Policy O

APPROACH

- Biodiversity Commitment O
 - Climate Strategy O

SOCIAL

Occupational Health and Safety Policy Diversity & Inclusion Commitment CSR Policy for Social Development Human Rights Policy



ECONOMIC

- O Enterprise Risk Management Policy
- Supply Chain Management Policy
- O Customer Privacy Policy (PDPA)
- O Code of Business Conduct
- O Anti-Corruption Measures

• Tax Policy

MULTI-DIMENSIONAL

Stakeholder Engagement Policy
Sustainability Policy





Long-Term Climate Strategy

APPROACH



As part of its dedication to the Paris Agreement, BTS Group has announced its plan to become Net Zero by 2050, with targets formulated in accordance with the Science Based Targets initiative framework.

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

The BTS Group Net Zero Action Plan was approved by its Board of Directors in March of 2024.





SUCCESS

FY 2023/24 Positive Impact



ໍໍ່	Social Sustainability	~7	Economic Sustainability		
Enabled	> 4bn sustainable trips For socio-economic development	Raised THB 62.8bn Via sustainable finance initiatives			
	Health and Safety Measures for Employees and Passengers		Green bond issuances	THB 31.8bn Total Raised	
	Skill Development for Internal Talent	Greer	n project infrastructure fu	nding criteria	
	Employee Health and Well-being		Sustainability-linked bond issuances	THB 31.0bn Total Raised	
	Diversity & Inclusion within the workplace	(1) Re	rmance linked to KPIs relo enewable energy nergy efficiency	ited to:	

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Collaboration for Sustainability





Awards and Recognitions



Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA

SCIENCE BASED TARGETS DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

THE WORLD'S MOST SUSTAINABLE TRANSPORTATION COMPANY

Ranked within the S&P Global Yearbook 2025 as the sole company to receive the "Top 1% S&P Global ESG Score 2024" distinction in the Transportation and Transportation Infrastructure (TRA) industry

BTS GROUP DECARBONISING TOWARDS NET ZERO BY 2050

As part of its dedication to the Paris Agreement, BTS Group has announced its plan to become Net Zero by 2050, with targets formulated in accordance with the Science Based Targets initiative framework



MEMBER OF THE SET ESG RATINGS WITH "AA" RATING

A 6-year inclusion within the SET ESG Ratings (formerly THSI) with a "AA" score for its exemplary ESG performance



MSCI INDICES "AA" SCORE

An 8-year constituent of the MSCI INDICES with a "AA" rating



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SD Report FY 2024/25 (EN)

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