BTS GROUP HOLDINGS PCL Sustainability Department October 2022





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# **BTS GROUP BUSINESS OVERVIEW**

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BORDERLESS TRANSFORM SOLUTIONS through our Innovative 3M Strategy



COMPLETE DOOR-TO-DOOR SERVICES

**3mn** expected daily trips in 2025



OFFLINE-TO-ONLINE (O2O) SOLUTIONS PROVIDER AND FUNCTIONAL DATA MARKETPLACE

>40mn unique audience reach



SHARING ECONOMY TO AMPLIFY VALUE

our partners







# 

# OUR PURPOSE

$\bigcirc$	Sustainability Journey	4
$\ominus$	Sustainability Strategy	5

Sustainability Focus Areas







Impact

Success

# **SUSTAINABILITY JOURNEY**

### Becoming the World's Most Sustainable Transportation Company

First 15 Years Building our Business to Serve the Community Last 5 Years Expanding our Sustainable Impact Through Actions Next 10 Years Amplify Towards a Sustainable Economy



Corporate Governance Committee

Corporate social responsibility

Reporting and compliance



Sustainability Development Committee

Sustainability integration to 3M business

Long-term climate strategy



Amplifying stakeholder value creation

Diversifying sustainable impact

New market opportunities





# **SUSTAINABILITY STRATEGY**

**BORDERLESS TRANSFORM SOLUTIONS for the Future** 

### VISION

To serve our community with unique and sustainable solutions that greatly contributes to an improved life

Purpose

Delivering pioneering products and services to empower the people, communities and the society we serve

### **MISSION**

To build inclusive infrastructure, platform and innovative quality services for our community using a sustainable approach



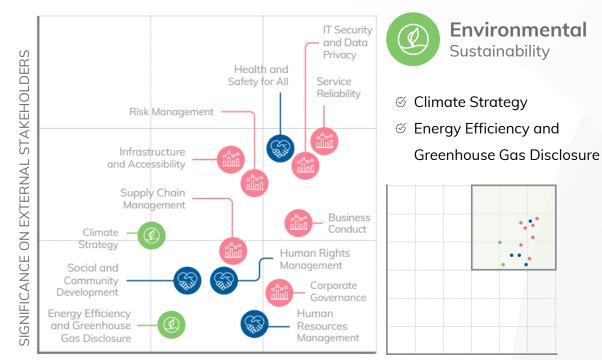
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Success



# **SUSTAINABILITY FOCUS AREAS**

### **Materiality Assessment & Material Topics**



SIGNIFICANCE ON INTERNAL STAKEHOLDERS



**Social** Sustainability

- ${\ensuremath{\boxdot}}$  Health and Safety for All
- ${\ensuremath{\, \odot}}$  Human Rights
  - Management
- - Management
- Social and Community
   Development



- Service Reliability
- Business Conduct
- ∅ Risk Management
- ♂ Corporate Governance
- Supply Chain Management
- ${\ensuremath{\, \odot}}$  IT Securities and Data

Privacy



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# OUR APPROACH

Sustainability Integration

Sustainability-related Policies



Dow Jones Sustainability Indices Powered by the S&P Global CSA





# **SUSTAINABILITY INTEGRATION**

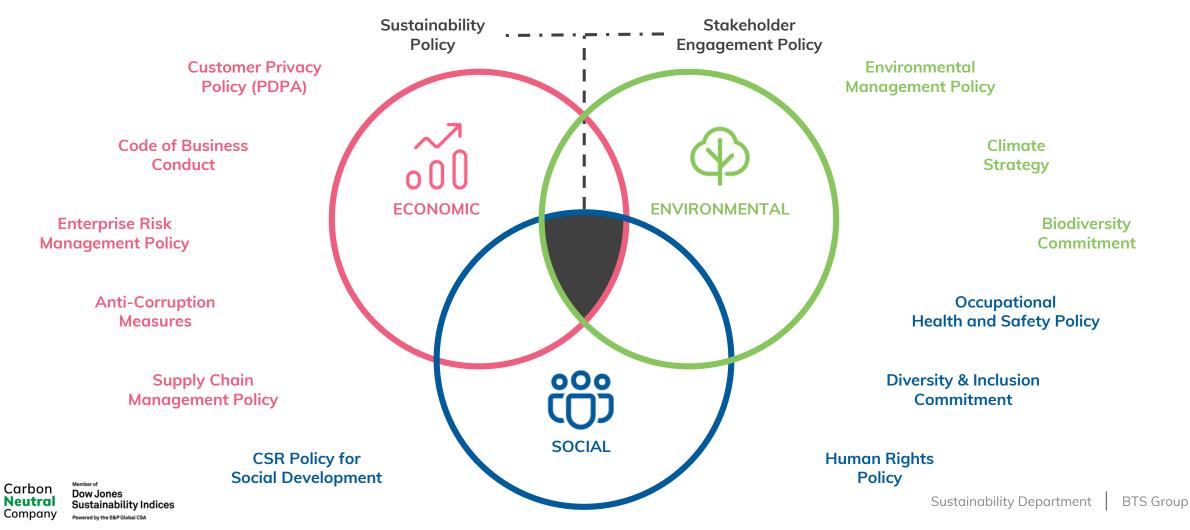
Sustainability Governance Structure and Integration





# **SUSTAINABILITY-RELATED POLICIES**

Sustainable Growth through Purpose-led Policies and Commitments





OUR IMPACT

$\Theta$	Environmental Impact	11-12
$\ominus$	Economic Impact	13
$\ominus$	Social Impact	14-15

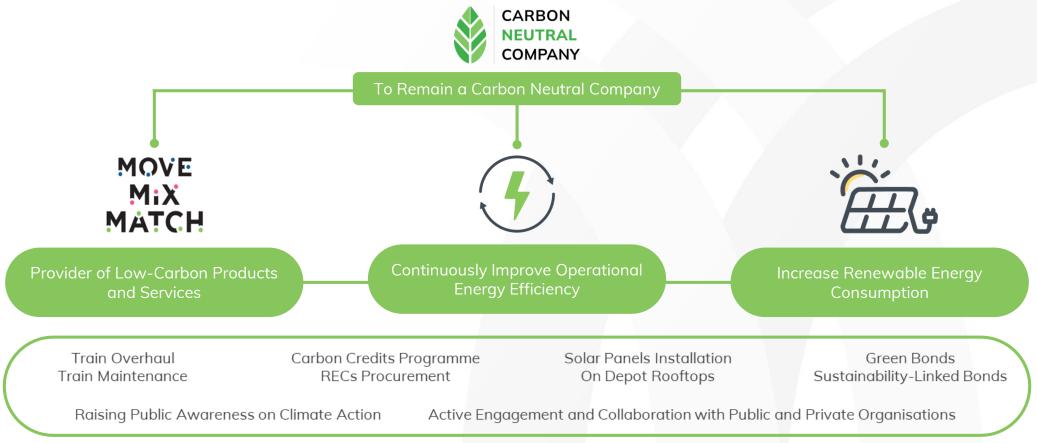






# **ENVIRONMENTAL IMPACT**

**BTS Group Climate Strategy** 



Success



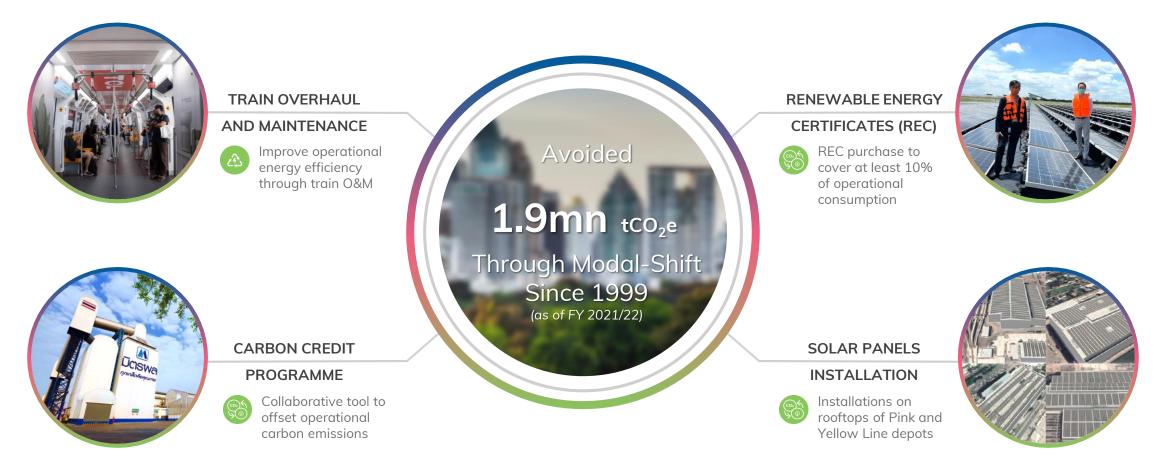
Purpose

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# **ENVIRONMENTAL IMPACT**

### Environmentally-focused Solutions for a Sustainable Future





### **ECONOMIC IMPACT**

The First and Only Thai Company to Issue Both Green Bonds and Sustainability-linked Bonds





red by the S&P Global CSA

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**BTS** Group

# **SOCIAL IMPACT**

### Health and Safety of our Passengers and Employees





# **SOCIAL IMPACT**

Ensure Wellbeing and Sustainable Socio-Economic Growth of Employees and Communities





Company

Sustainability Indices Powered by the S&P Global CSA

\*Date as of FY 2021/22

Sustainability Indices

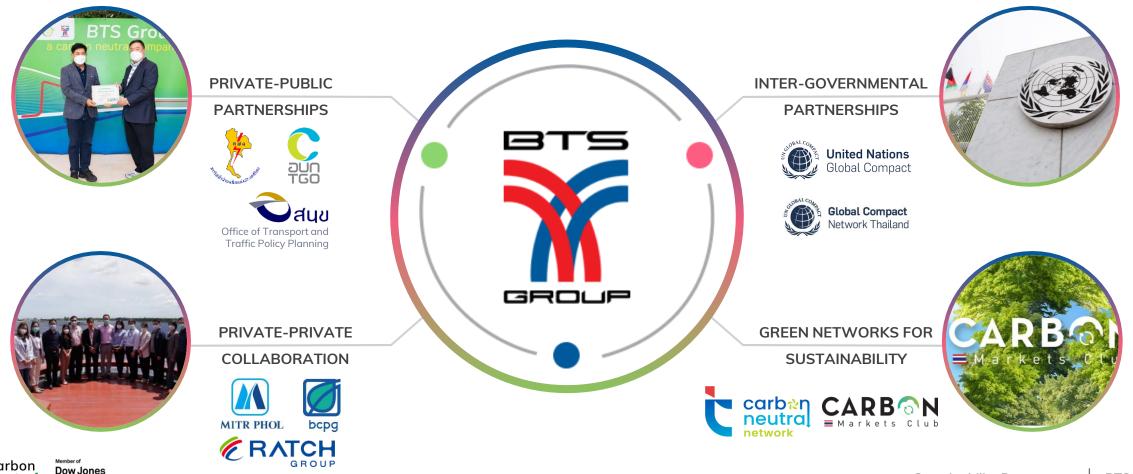
vered by the S&P Global CSA

Company



# **COLLABORATION FOR SUSTAINABILITY**

Amplifying the Shared Economy through Sustainability-focused Collaborations





# **AWARDS & RECOGNITION**



FIRST AND ONLY

**CARBON NEUTRAL** 

**RAIL TRANSPORT COMPANY** 



Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA



Sustainability Award Gold Class 2022

S&P Global

#### THE DJSI GLOBAL TRANSPORTATION SECTOR LEADER

FIRST IN GLOBAL RANKING FOR DJSI TRANSPORTATION AND TRANSPORTATION INFRASTRUCTURE (TRA) SECTOR 2 YEARS IN A ROW AND SOLE RECIPIENT OF GOLD CLASS HONOUR IN TRA SECTOR



CDP Climate Change Assessment – "B" Score



Thailand Sustainability Investment (THSI)



Climate Leaders Asia-Pacific 2022



Sustainability Disclosure Award 2021



7-year Constituent FTSE4Good Index Series



'5-Star Rating' "Excellent" Corporate Governance



6-year Constituent MSCI Indices – 'AA' ESG Rating



Best Corporate Governance (Thailand) 2021



The Asset ESG – 'Platinum' award



Transport Deal of the Year, Thailand



### WORLD'S MOST **SUSTAINABLE** TRANSPORTATION COMPANY GROUP

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# SUSTAINABILITY DEPARTMENT

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