



BTSG 22985 / 2024

Subject    BTS Group Holdings Public Company Limited's Policies on Anti-corruption

Dear        Valued Business Partners,

As a certified member of Thai Private Sector Collective Action Against Corruption (CAC), BTS Group Holdings Company Limited ("BTSG") has been recognized for its good corporate governance by conducting business with integrity; transparency and compliance with regulatory requirements. To comply the above commitment, the written Anti-Corruption Measures has been established and publicly announced on [www.btsgroup.co.th](http://www.btsgroup.co.th) as guideline and regulations to prevent corruption from all business transactions.

Under this measurement, any forms of fraudulent or corrupt activities are not allowed. In addition, as a Business Partner of BTSG, your company will be treated equally and fairly. With all these, it is not necessary to offer any benefits, gifts or other favors of value to our employees. Moreover, in accordance with the recently announced "No Gift Policy", BTSG would like to request your kind cooperation not to provide any gifts or benefits in any forms to executives and employees of BTSG during any festival or occasions.

Any acceptance of or requesting for sponsorship, donation (unless as an intermediary for public charity) and business hospitality with expectation of favorable benefits or any business outcomes are strictly prohibited and considered serious misconduct. In this regard, should our employees violate the above policy, please disclose your clues though Email: [DoltRight@btsgroup.co.th](mailto:DoltRight@btsgroup.co.th) or our HOTLINE - Nuduan Chaun Chee Chong – as the details below. Please be noted and ensured that BTSG will confidentially keep the name, address or any information that can be able to identify the complainant.

Telephone:        1 800 292 777 and +66 (0) 2677 2800

Email:             [tell@thailand-ethicsline.com](mailto:tell@thailand-ethicsline.com)

Post:                P.O. Box 2712 Bangrak Post Office, Bangkok 10500

It is highly appreciated for your cooperation and we look forward to continuing a business relationship with your company.

Yours sincerely,

A handwritten signature in blue ink, appearing to be "Rangsin Kritalug", with a stylized flourish at the end.

(Mr.Rangsin Kritalug)

Executive Director and Chief Operating Officer